

In the matter of the Institute of Trichologists' Register of Practicing Trichologists

NOTICE OF COMPLAINT THE INSTITUTE OF TRICHOLOGISTS

Date of Complaint Submission	13 th March 2024
Complaint Reference	MS020324
Individual the complaint was raised against referred as	Defendant / Individual
Complainant referred as	Complainant

COMPLAINT OVERVIEW

A complaint was submitted to the Institute of Trichologists against an individual who is not currently on the register of the Institute of Trichologists, regarding treatments / procedures undertaken and services carried out, and the clinical setting of the individual's practice.

OUTCOME

The complainant was informed that unfortunately, there are some practitioners who operate outside of our current registration, and that those who are not registered with IOT are currently outside of our governance.

The complainant was also given the following links should they wish to pursue their concerns further by contacting the following organisations:

The Advertising Standards Authority https://www.asa.org.uk/make-a-complaint.html?gad_source=1&gclid=Cj0KCQjwncWvBhD_ARIsAEb2HW_t6u_4bwFsJw6Z3YpoepzoZalTYNMmLJ-sgNMnFGH9WmqvylRrt8MaAp8qEALw_wcB

Citizens Advice https://www.citizensadvice.org.uk/consumer/get-more-help/if-you-need-more-help-about-a-consumer-issue/?gad_source=1&gclid=Cj0KCQjwncWvBhD_ARIsAEb2HW9pC_T1l4Q--dHf2KbPP7r6uWqHZicCBwrERUuDPN09TWcd4SU_APkaAtZIEALw_wcB

Signed:

Dated: 13th March 2024

The Institute of Trichologists

The Institute of Trichologists

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Harley Street Founded 1902