

In the matter of the Institute of Trichologists' Register of Practicing Trichologists

## NOTICE OF COMPLAINT THE INSTITUTE OF TRICHOLOGISTS

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<b>Date of Complaint Submission</b>	9 <sup>th</sup> February 2024
<b>Complaint Reference</b>	PB020224
<b>Individual the complaint was raised against referred as</b>	Clinical Trichologist (CT)
<b>Complainant referred as</b>	Complainant

## COMPLAINT OVERVIEW

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A complaint was submitted to the Institute of Trichologists against a registrant of the Institute of Trichologists, accusing the CT of having no qualifications to make them fit to practice as a Trichologist.

The complaint contained a link to the CT's register listing on the IOT's website / database, which also highlighted a grammatical error within the listing.

## OUTCOME

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The complainant was informed that the CT was a registrant of the Institute of Trichologists, who is currently an AIT (Associate of the Institute of Trichologists), therefore has fully graduated with our Level Five Diploma in Clinical Trichology; a qualification accredited by the Institute and NCFE.

The complainant was thanked for highlighting the grammatical error, which was amended and corrected immediately on the Institute's website.

**Signed:**

**Dated:** 9<sup>th</sup> February 2024

**The Institute of Trichologists**

The Institute of Trichologists